

## JTMP Protect Agreement Document

**Agreement start date****Agreement reference number (office use only)**

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### Your personal details

**Title**

- ☐ Mr
- ☐ Mrs
- ☐ Ms
- ☐ Miss
- ☐ Dr
- ☐ Other

**First name****Surname****Email address****Contact number**

### How we use and store your personal data

We (JTMP Moling & Water Supply Services Limited) use the data we collect to arrange and administer the maintenance agreement under the terms and conditions of your water supply pipe care and repair service, JTMP Protect. Your data will be used to handle any enquiries associated with the maintenance agreement and to keep you up to date with ongoing leak repairs. We will also use data for training, quality and statistical analysis. If you would like more information on how we use and store your data, please read our fully privacy notice [JTMP Protect | JTMP Services](#)

## Your address

House name or number

Address line 1

Address line 2 (optional)

Town/City

County

Post code

## Cost

Length of Water Supply Pipe	Cost per month (£) including VAT
<input type="checkbox"/> Up to 50 metres	£7.20 per household
<input type="checkbox"/> 51 to 100 metres	£9.60 per household
<input type="checkbox"/> 101 metres or longer	£12.00 per household

Set up your Direct Debit



Account Number

Sort Code

Account holder name

Preferred payment date (1<sup>st</sup>, 29<sup>th</sup>, etc)

☐ I am authorised to set up Direct Debit payments on this account

## Direct Debit Guarantee

This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits. If there are any changes to the amount, frequency, or date of your Direct Debit, JTMP Moling and Water Supply Services Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If an error is made in the payment of your Direct Debit by JTMP Moling and Water Supply Services Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund that you are not entitled to, you must pay it back when JTMP Moling and Water Supply Services asks you to. You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please notify us.

**Additional information to help JTMP Protect provide me with the most efficient service**

- ☐ I have a water meter at my property, serial number (if known) \_\_\_\_\_
- ☐ I do not have a water meter at my property
- ☐ I would like my JTMP Protect care and repair specialist to liaise with my water company on my behalf, water account number (if known) \_\_\_\_\_
- ☐ I would like to renew my JTMP Protect maintenance agreement automatically next year. You can cancel this at any time
- ☐ I have been recommended to you by a friend/family member \_\_\_\_\_
- ☐ I agree to the Terms and Conditions set out in the JTMP Protect: Your Water Supply Pipe Care and Repair Service document

**Your Signature**

**Print your name**

**Date**